

Hicksville Water District

BOARD OF COMMISSIONERS:

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Secretary

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Treasurer

HICKSVILLE WATER DISTRICT WATER MAIN PROJECT – FACT SHEET

OVERVIEW

The Hicksville Water District is preparing to replace approximately four miles of water mains, fire hydrants and valves in the southeastern section of Hicksville due to age, construction type and frequency of breaks. The current cast iron water mains, installed in the late 1940's and 1950's after WWII, will be replaced with state-of-the-art, cement-lined, ductile iron. After comprehensive studies were completed, it was determined that, due to excessive breaks in the infrastructure over the last 20 years, this area of the current water main system has reached the end of its useful life cycle. The project will be performed in four separate phases over the next four years, with Phase 1 beginning in the summer of 2016. Each phase of water main replacement should take approximately three-four months to complete.

QUICK FACTS

- Serves approximately four square miles
- 550 households and businesses
- Current water mains, hydrants and valves are near end of its useful life
- Customers may experience brief disruptions of water service, infrequent loss of driveway and sidewalk access, and a slight increase in construction traffic
- Construction activities will be limited to Monday through Friday, 8:00 AM to 4:30 PM
- Water main replacements will be completed in four separate phases
- Each phase of water replacement should take three-four months to complete

CURRENT HICKSVILLE WATER MAINS

SERVES:

- Approximately four square miles of Hicksville
- 550 households

HISTORY:

- Built in the 1940's and 1950's, material reaching the end of its useful life

- Current cast-iron water mains have experienced extensive breaks over the past decade attributed to settlement trenches.
- Cast-iron material likely features copper internal plumbing with lead solder, which has been phased out with new state-of-the-art material.

HWD'S COMMITMENT TO THE COMMUNITY

- We are extremely committed to being a good neighbor and are conscientious of our customers' need for up-to-date information.
- We promise to make every effort possible to notify customers with at least 24 hours in advance if there will be any loss of service or driveway access at their residence.
- The replacement project will result in an improved infrastructure and improve fire protection and community safety.
- A point person will be assigned for this project in order to provide a continuous line of communication with the community before, during and after the project's completed.

Please feel free to reach out to us with any questions or concerns.

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HICKSVILLE WATER DISTRICT WATER MAIN REPLACEMENT PROJECT - FAQ

OVERVIEW

The Hicksville Water District is preparing to replace approximately four miles of water mains, fire hydrants and valves due to age, construction type and frequency of breaks. The current cast iron water mains, installed in the late 1940's and 1950's after WWII, will be replaced with state-of-the-art, cement-lined, ductile iron. After comprehensive studies were completed, it was determined that, due to excessive breaks in the infrastructure over the last decade, this area of the current water main system has reached the end of its life cycle.

Why is a new water main recommended?

The existing water main, which was constructed in the late 1940's, is at the end of its useful life. Comprehensive studies of the current water mains infrastructural integrity and conditions were completed by the experts at H2M Architects & Engineers. Replacing the existing water main puts the District on a fiscally responsible path for supplying high-quality water to its residents for the next several decades.

When will the project begin?

The water main replacement project will be performed in four separate phases over the next four years, with Phase 1 beginning in the summer of 2016. Each phase of water main replacements should take approximately three-four months to complete.

What is HWD's Commitment to the Community?

The Hicksville Water District is extremely committed to being good neighbors and are conscientious of our customers' need for up-to-date information. We promise to make every effort possible to limit disruption of your everyday life.

Will I still have water service?

During the infrastructure upgrades, customers may experience brief disruptions of water service. We will make every effort to notify residents at least 24 hours in advance of any disturbances in water service.

Will I have access to my driveway/parking in the street?

What hours will crews be working outside my home?

Customers may experience a brief loss of access to driveways and sidewalks between Monday through Friday; 8:00 AM to 4:30 PM. Homeowners will be notified 24 hours in advance.