

WATERGRAM

Moving Forward With Capital Projects

The Hicksville Water District has undertaken several projects to increase the efficiency and productivity of its facilities. This is part of our effort to demonstrate a commitment to maintain residents' low cost-per-gallon by responsibly investing tax dollars in a system-wide capital improvement plan.

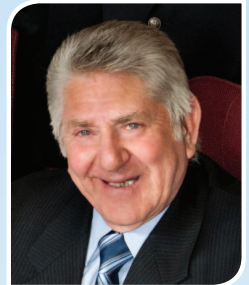


The Hicksville Water District commissioners and local officials cut the ribbon at Plant #6 with County Executive Ed Mangano.

This past summer, the District completed a \$4.3 million renovation of Plant #6. The project at the Kuhl Avenue facility, included the installation of a new nitrate and Volatile Organic Compound (VOC) removal tower, as well as the upgrade of piping equipment and electrical controls. A ribbon cutting took place to celebrate the completion of the renovations the morning of Saturday, August 10, 2013. Nassau County Executive Edward Mangano and Comptroller George Maragos, Senator Jack Martins, Assemblyman Michael Montesano, Town of Oyster Bay Receiver of Taxes James Stefanich, and Hicksville's own Chamber of Commerce President Lionel J. Chitty, Community Council Vice President Stan Kobin and Legislator Rose Walker attended.

With the recent completions, Plant #6, a state-of-the-art water treatment plant, is the first piece of the District's major capital investment program. The next improvements in the five-year program include replacing all water meters in Hicksville, and upgrading Plant #1 for nitrate removal and Plant #5 for VOC removal.

COMMISSIONERS:



Nicholas J. Brigandi
Chairman



Karl M. Schweitzer
Treasurer



Warren Uss
Secretary

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Come Out And VOTE!

The Hicksville Water District encourages all local residents to exercise their civic duty and vote for Water Commissioner:

Tuesday, December 10, 2013 • 3 p.m. to 9 p.m.
 Hicksville Fire Station #1 at 20 East Marie Street
 Hicksville Fire Station #4 on Levittown Parkway

Visit our Website for
 More Information:
www.HicksvilleWater.org

Superintendent's Desk

It has been one year since the devastation of superstorm Sandy, and I know that many of you have prepared to face challenges as we move through this year's hurricane season. As we approach the festivities of the holidays, it is imperative to think ahead and plan for the coming winter.

In this issue, you will read about the improvements throughout the District, from our plants to our new and improved website! Hicksville Water District has made substantial renovations to Plant #6, and there are additional improvements underway for Plants #1 and #5.

Look at the back page for tips to prepare for the winter months. Make sure to drain your sprinklers, and if you are lucky enough to head south for the winter, keep your pipes insulated and your home adequately heated.

Remember that Hicksville Water District personnel carry photo identification cards with them at all times and travel in vehicles with Hicksville Water District lettering on the vehicle. If you suspect that an individual is an imposter utility worker, do not hesitate to verify District personnel; please use caution and call the District at 516-931-0814.

I urge all District residents to participate in the upcoming Board of Commissioners election. The election will be on December 10 from 3 p.m. to 9 p.m. at the Hicksville Water Fire Headquarters Stations #1 and #4.

I wish each of you and your families' peace and contentment.

Best Regards,

Anthony Iannone
Superintendent, Hicksville Water District

Improving Quality and Keeping Taxes Down

The District has proposed a budget for 2014 that will remain within the adjusted tax levy limit mandated by New York State. The proposed budget has been carefully balanced to ensure that the community's tax dollars will be used to maintain high water quality and continuously improve service for residents moving forward. It is important to us at the Hicksville Water District to be fiscally responsible and to provide residents with the best quality water at the lowest price for years to come.

By constantly maintaining rates below the national average, the District has a strong trajectory of keeping the cost of water at pennies per gallon. The Board of Water Commissioners, Nicholas Brigandi, Karl Schweitzer and Warren Uss, along with District Superintendent Anthony Iannone, consistently seek to invest tax revenue in the most effective and responsible ways to maintain the lowest possible water bills and highest quality drinking water.

The District is currently in the process of renovating and updating equipment and facilities. We recently completed Plant #6, a state-of-the-art water treatment plant, as the first part of the major capital investment program. The next improvements in our five-year plan include replacing all of the water meters in Hicksville and upgrading Plant #1 and Plant #5. The District continues to improve services for local residents and businesses, while keeping costs as low as possible.

Winterize Your Home in Preparation for the Cold

The holiday season is around the corner and we know the bitter cold of winter is close behind. Hicksville Water District urges you to take the necessary preventative action during the cold winter months. Frozen water pipes, flooding and disrupted water service can be avoided by following a few simple guidelines.



SPRINKLER SYSTEM

Sprinkler systems need to be drained and turned off to prevent leaking and damage to the system.

OUTDOOR WATER SYSTEM

Be sure to drain outdoor faucets and turn off outdoor water to prevent freezing and breaks. Do not forget to check your water meter pit cover to ensure that it is securely bolted and that the cover is intact.



ADEQUATE HEATING

Keep the thermostat at the same temperature during the day and night; while lowering thermostat temperatures at night can help save on the heating bill, this can increase the risk of frozen or bursting pipes. Set your thermostat to no lower than 60 degrees, especially when leaving your home for an extended period. Poorly heated homes are prone to freezing pipes and water damage.

WATER LINES LEADING TO UNHEATED STRUCTURES

Shut off and drain water lines until spring to prevent breaks.

REGULATE WATER FLOW

Install devices that regulate and restrict water flow, such as faucet aerators and low-flow showerheads. Faucet aerators attach to a faucet, increase spray velocity and reduce splash. A low-flow showerhead can use up to one-third less hot water than a bath. Use the lowest temperature settings available in washing machines and dishwashers to reduce the amount of energy used.

INDOOR MAINTENANCE

If water service is in the boiler room or basement, check the area for broken windows or drafts. Brisk winds and freezing temperatures can cause pipes and water meters to freeze or break, so locate the main shutoff valve for emergency use. Make sure to insulate pipes in unheated areas. Use a hair dryer or electric heating pad to warm the pipe from the faucet, moving slowly toward the cold part of the pipe. **DO NOT** use an open flame to thaw the frozen pipe. In addition, repairing leaks in faucets and showers can prevent larger costs from incurring over the winter! If going away for an extended period of time, please make sure to ask a relative, friend or neighbor to keep tabs on your home

Hicksville Water District

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www.hicksvillewater.org

Presorted
First Class Mail
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Hicksville, NY 11802
Permit No. 1039

Board Meetings

Second and fourth Tuesday of the month at 5 p.m.
at the District office, unless otherwise announced.

Business Hours

8 a.m. to 4 p.m. weekdays

Superintendent

Anthony Iannone

Secretary to the Board

Mary Ellen Thorgramson

Commissioners

Nicholas J. Brigandi, Chairman
Karl M. Schweitzer, Treasurer
Warren Uss, Secretary

24-Hour Emergency Number
(516) 931-0184

Member

American Water Works Association
Long Island Water Conference
Nassau-Suffolk Water Commissioners Association

Proudly serving the Hicksville area since 1921.

Check Out Our New Website

More Information, Easier to Navigate

We at the Hicksville Water District know communication with residents is of paramount importance, and to ensure that residents have information readily available, we have launched a new and improved website: www.hicksvillewater.org.

The revamped design provides customers with easy navigation through the website. The home page offers quick access to three key components for consumers: Frequently Asked Questions, In Case Of Emergencies and Backflow Explanation and Regulations. From a computer or mobile device, you can find information about billing, news updates and more. In addition to the comprehensive home page, you will be able to access a digital version of the District's bi-annual newsletter, information about the history of the District, and resources about water conservation.

